



Office of the Director
Division for Public Economics and Public Administration
Department of Economic and Social Affairs
United Nations, Two UN Plaza – DC2-1714, New York, NY 10017
Tel: (212) 963-5761; Fax: (212) 963-9681; E-mail: bertucci@un.org

1 January 2003
DPEPA/03/16

Dear Mr. Merzak,

Subject: Fourth Global Forum on Reinventing Government

I would like to thank you and your team for supporting the organization of the Fourth Global Forum on Re-inventing Government. Your organization – formatiscom – provided an outstanding service concerning the website of the Forum, on-line registration, travel arrangements, simultaneous interpretation, hospitality, conference services and documentation, and related activities.

We have received highly positive feedback from our participants about the Forum including logistic arrangements. You and your staff performed your tasks at the highest level of professional commitment and enthusiasm. As you are aware, the capacity development workshops and the Forum had to be organized with very strict time constraints. Your company did a great job in getting all arrangements completed in time that led to the success of both events.

Best wishes and Happy New Year

Yours sincerely,

Guido Bertucci
Director
Division for Public Economics and Public Administration
Department of Economics and Social Affairs
United Nations

Mr. Abderrahim Merzak
Chief Executive Officer
Form@tiscom
7, Rue Asaad Ibnou Zarara
Maarif- Casablanca
Morocco
Fax No.: 22 77 41 45